

PLEASE USE THIS TABLE TO HELP DIAGNOSE AND CORRECT LINE FEEDING ISSUES FOR THE ANY OF OUR AUTOMATIC FEED UNITS.

POSSIBLE CAUSE	SOLUTION
Line may be trapped under spool.	This can happen, particularly on older date codes when placing the spool into the spool housing. Remove the spool cap and spool; check for trapped line. Rewind the spool if necessary and install cap.
Poorly wound spool.	A properly wound spool will have the line layered evenly around the spool. Check for line that is loose and/or piled up heavily on one side of the spool. A poorly wound spool will allow the line to be pulled down between adjacent coils and become stuck. Rewind the spool following the instructions exactly as they appear in the Use and Care guide that came with your string trimmer.
Line wound backward on spool.	The spool has an arrow on the face indicating the winding direction to be followed when rewinding the spool. Newer spools also have an arrow on the hub, visible only when the spool is empty. Make sure you have wound the line in the correct direction. Please refer to the Use and Care guide that came with your string trimmer for detailed winding instructions.
Improper edging technique.	When doing a lot of edging, the line can become kinked at the exit eyelet. This kink creates friction that impairs feeding. This is a problem with the 9" unit in particular. This can also lead to the string getting sucked inside the spool housing if it wears too short when stuck in this manner. This can be corrected by opening the spool housing and pulling out 1 or 2 inches of line. If this is a persistent problem make, sure you are using the edge guide supplied with your trimmer when edging. The edge guide holds the unit further away from the ground and helps prevent kinking at the eyelet.
Old or brittle line.	Line that is old and/or brittle is more susceptible to kinking. Replace your existing line with new line.
Incorrect spool lever.	If the wrong lever is fitted the unit will not feed correctly. The levers are specific to the cutting size of the trimmer. The CST1000 should have a white lever (with a large, more or less triangular hole in the wing shaped portion). If you see a blue lever in a CST1000 this is the problem. Contact your nearest Black & Decker service center for assistance
Excessive lever wear.	If the lever post has developed flat spots, this could be affecting feed. Contact your nearest Black & Decker service center for assistance. Also, if you are using the incorrect diameter of line, this could essentially wear the lever.
<p>Cap, lever and spring (CST2000 only) replacement are recommended as a solution for all other line feed issues not covered above. Contact your nearest Black & Decker service center for additional assistance.</p>	