

BV5600 / BV6000 / BV6600 Frequently Asked Questions

Q. What product is affected by this recall?

A. This recall involves Black+Decker BV5600, BV6000 and BV6600, Type 1 electric blower/vacuum/mulchers.

The label on the product identifies it as “Black & Decker”. This is the same as a product from Black+Decker.

Q. Are all BV5600, BV6000 and BV6600 electric blower/vacuum/mulchers affected by this recall?

A. No, only Type 1 units are affected. Type 2 units have an improved fan cover and are not affected.

Q. How can I tell if my product is affected?

A. Check for your model number and type number. The model number and type number are printed on the nameplate on the right side of the motor housing.

Q. What is the issue with my product?

A. The fan cover can unlatch unexpectedly, posing a laceration hazard.

Q. How is Black & Decker conducting this recall?

A. We are removing Type 1 products from stores and consumers' homes and providing a free replacement fan cover that covers the latch button.

Q. How do I participate in the recall?

A. Contact Black+Decker toll-free at 1-866-937-9805 from 8 a.m. to 5 p.m. ET Monday through Friday, email recall@sbdinc.com, or look online at www.blackanddecker.com and click on Safety Recalls for more information.

Q. My Type 1 product appears to be okay. Can I continue to use it?

A. No. Even though your product appears to be safe, we are asking all customers to stop using the product immediately and participate in the recall by contacting Black+Decker to obtain a free replacement fan cover.

Q. I no longer have the receipt for the product. Can I still obtain a replacement fan cover?

A. Yes. You can still obtain a replacement fan cover without a receipt by providing the model number and type number.

Q. Will I receive a refund for the product?

A. No, you will receive a replacement fan cover, not a refund.

Q. Will I be able to repair the product myself?

A. Yes. We will include complete instructions with the replacement fan cover.

Q. If I experience any difficulties installing the replacement fan cover, who can I contact?

A. If you have any issue installing the replacement fan cover, please call Black+Decker toll free at 1-866-937-9805 between 8 a.m. and 5 p.m. Eastern time, Monday through Friday.